

Agency	Agency – Contact Info & Person	Services Provided	Satisfaction	Misc.
Brentwood	Contact person is Lee. (626) 792-7250  Huntington Court Reporters and Transcriptions, Inc. 1450 West Colorado Blvd. #100 Pasadena, CA 91105	Huntington Court Reporters and Transcriptions, Inc. (HCR)  No mention of services	Highly recommended	Antioch PD uses Huntington too.
Napa	Jeff Troendly is point person – (707) 257-9578  HCR – (800) 586-2988	HCR  No mention of services	System works well – timely and does a good job	Officers call in reports via telephone and HCR returns report via computer w/ copy to Sgt. for review and management.
Tracy	1000 Civic Center Dr. Tracy, CA 95376 Office: (707) 831-6578 (707) 640-2640 Cell (707) 831-6526 Fax	No mention of services	No info returned	Considering transcription and dictation services
Elk Grove	Dewante, Kathy – (916) 606-1735	RFP – see attachment in Email	No info returned	Contracts w/ local company.
San Ramon	Cohen, Gabriel at Fairfield PD – (707) 428-7300  Lt. Liz Gresham San Ramon PD 2222 Camino Ramon San Ramon, CA 94583 (925) 973-2794	Report transcription – no name provided/ no mention of services	Fairfield PD liked the service and found it to be cost efficient	N/A
	McClintock, James (949) 413-2324  Laura (877) 335-8801 <a href="http://www.nashville-mcclintock.com">www.nashville-mcclintock.com</a>	No name provided/ no mention of services	Happy with system	Company office in So. Cal; web-based
Ceres	Borges, Michael Commander Ceres Dept. of Public Safety – Police Division (209) 538-5722	No name provided/ no mention of services	No info returned	N/A

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Davis	<p>Pierce, Steve Assistant Chief City of Davis Police 2600 Fifth St. Davis, CA 95616 (530) 747-5405</p> <p>Pages Plus Kathy Huntziker PO Box 1963 Woodland, CA 95776 (530) 668-1430 (530) 668-4303 Fax</p>	Davis does not use transcription/ dictation services.	Satisfied with the work product, the completion line, cost (\$28.00/hr), and confidentiality	<p>Have used the same vendor for years for some admin investigations.</p> <p>The vendor may be a one shop person – Pages Plus.</p>
Woodland	<p>Lt. Bierwirth, George Woodland Police Department Desk: (530) 661-7838 Nextel: (530) 681-8582</p> <p>Laura Miller (800) 335-8801 (615) 509-5906 Cell <a href="mailto:lmiller@nashville-mclintock.com">lmiller@nashville-mclintock.com</a></p>	<p>Nashville-McLintock Transcription – Contact person is Laura Miller.</p> <p>No set-up charge, digital downloads, FTP server, VoiceDoc, or WebSearch for report delivery. 800 LAN Line at not no charge to dept.</p>	No info returned	<p>According to Email Ceres PD uses the same system.</p> <p>Woodland had a demonstration from Nuance, product name – Dragon Speak. Contact person is Brent Swenson (888) 471- 3463 ext. 4794</p>
Marysville	<p>Osbourn, John Sergeant Marysville Police Department 316 6<sup>th</sup> Street Marysville, CA 95901 (530) 749-3954</p>	No info returned	No info returned	<p>Met with a Sgt. from Ceres PD and was interested in their system out of Nashville, TN but funding did not allow for it. Contact info: Sgt. KempVanEe, Ceres Police Dept. (209) 538-5700 ext. 5114</p>
Roseville	No info returned	No info returned	No info returned	Interested in any viable vendors
Rocklin	<p>Liza Niziankiewicz Admin. Secretary Rocklin Police Dept. 4080 Rocklin Road Rocklin, CA 95677 (916) 625-5411 (916) 625-5401 Fax</p>	<p>Net Transcripts, Inc.</p> <p>No mention of services</p>	No info returned	<p>Net Transcriptions, Inc. Contact Info – 3295 North Drinkwater Blvd. Suite 12 Scottsdale, AZ (800) 942-4255 (480) 556-9676 Fax</p>

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Manhattan Beach	Leaf, Randy Captain Manhattan Beach Police Department 420 15 <sup>th</sup> Street Manhattan Beach, CA 90266 (310) 802-5108 (310) 802-5101 Fax	Net Transcripts, Inc.  No mention of services	Happy with services	Have done criminal investigations interviews and personnel investigation interviews with Net.  Net Transcriptions, Inc. Contact Info – 3295 North Drinkwater Blvd. Suite 12 Scottsdale, AZ (800) 942-4255 (480) 556-9676 Fax <a href="http://www.nettranscripts.com/nt_home.htm">www.nettranscripts.com/nt_home.htm</a>
Pleasanton	Finn, Eric N. Captain Investigations and Support Services Division Pleasanton Police 4833 Bernal Ave. Pleasanton, CA 9456 (925) 931-5220	Expressed interest in Net Transcripts, which to Pleasanton had the quickest turn around time for a reasonable fee.	No info returned	Net Transcripts contact person – Gary Hubbard (800) 942-4255  Pleasanton would appreciate the results of this research
Emeryville	Quan, Jeannie Commander Field Services Division Emeryville Police Department 2449 Powell Street Emeryville, CA 94608 (510) 596-3708	Net Transcripts.  Security is assured and provides non- English language transcription. Turnaround ranges from same day, next day, or 3 day. Tapes are downloaded to password protected FTP site. 75-80% accurate dependent on quality of tapes.	Convenient and cheaper than having staff transcribe.	Net Transcripts – (800) 942-4255 Or Email at <a href="mailto:general@nettranscripts.com">general@nettranscripts.com</a>
Oakland	Lt. Joyner, Ersie Commander Homicide Division 455 7 <sup>th</sup> Street Oakland, CA 94607 (510) 238-3949 (510) 637-0361 Fax <a href="mailto:ejoyner@oaklandnet.com">ejoyner@oaklandnet.com</a>	Digital Scribes – for all homicide cases and IAD cases	Services have been extremely good	Digital Scribes contact person is Sharon (925) 372-7423

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Oxnard	Paniagua, Sylvia Records Manager Oxnard Police Department (805) 385-7608 <a href="mailto:sylviapaniagua@oxnardpd.org">sylviapaniagua@oxnardpd.org</a>	In-house transcription unit, but do outsource some to Huntington Transcription Services	No info returned	Huntington Transcription Services contact person is Lee Miller (626) 792-7250
Hayward	Lt. Licata, Bernie Hayward Police Office of Ethical Standards 300 West Winton Ave. Hayward, CA 94544 (510) 293-7059 (510) 784-0534 Fax <a href="mailto:Bernie.licata@hayward-ca.gov">Bernie.licata@hayward-ca.gov</a>	Huntington Court Reporters and Transcription, Inc.	So far they are satisfied, but currently they are seeing how they work out transcribing statements for their investigations division. The service is saving them a lot of time and money.	Huntington Court Reporters and Transcription, Inc. contact info – 1450 W. Colorado Blvd. Pasadena, CA 91105 (800)586-2988 <a href="http://www.huntingtoncr.com">www.huntingtoncr.com</a>  Cost is about \$5.50/per page
Fairfield	Giugni, Tom Captain Fairfield Police Department (707) 42807343-	“Contacts” with transcribers for report dictation. Everything is done digitally - expect final printout – paid per page, dependent upon required turnaround time	No info returned	“Contacts” info – Gabriel Cohen  (707) 428-7579 <a href="mailto:gcohen@ci.fairfield.ca.us">gcohen@ci.fairfield.ca.us</a>
Fountain Valley	Llorens, Daniel S. Captain Support Services Commander Fountain Valley Police Department (714) 593-4452	Cron Transcription services	Some issues with reports taking too long. No security issues as of 5 years. Works pretty well.	Cron Transcription
Clula Vista	Brookover, Barbara Police Support Service Manager  Chula Vista Police Department 315 4 <sup>th</sup> Avenue Chula Vista, CA 91910 (619) 691-5128 (619) 585-5745 Fax <a href="mailto:Bbrookover@chulavistapd.org">Bbrookover@chulavistapd.org</a>	Considered Net Transcripts and have been in contact with Gary Hubbard		Net Transcripts contact info – Gary K. Hubbard Net Transcripts, Inc. (800) 942-4255 <a href="mailto:gghubbard@nettranscripts.com">gghubbard@nettranscripts.com</a>  Would appreciate if info from other agencies RE: CPCA Research report was forwarded to Barbara Brookover

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Monterey	Michael Aspland Deputy Chief Monterey Police Department (831) 646-3804	Net Transcripts	Pleased with competitive prices	Net Transcripts contact person – Gary Hubbard (800) 942-4255 (602)230-9854 Cell Email: <a href="mailto:gkhubbard@cox.net">gkhubbard@cox.net</a>
Antioch	McConnell, Stephen Captain Field Services Division Antioch Police Department 300 L Street Antioch, CA 94509 (925) 779-6906 (925) 779-6905 Fax	Huntington Transcription Services, Inc.  Usage rate of approximately 25%, transcribes audio and videotaped interviews.	Very pleased w/ services	Huntington Transcription Services, Inc. contact person – Lee Miller Director of Law Enforcement Transcription (800) 586-2988 (626) 639-1540
Newport Beach	Frizzell, Craig, Lt. Detective Division Newport Beach Police Department (949) 644-3778	N/A	N/A	Use to use Net Transcripts, encountered problems - presently does not use their service.  Net Transcripts turnaround for six tapes were 72 hours and cost (according to advertisement) \$2.10 per minute of audio is equivalent to approximately \$25.7 per page.  Net Transcripts contact person – Gary Nutt (800) 942-4255
Colton	Walters, Mark Corporal Colton Police Department 650 N. La Cadena Drive Colton, CA 92324 (909) 370-5163 (909) 370-5158 Fax <a href="mailto:mwalters@ci.colton.ca.us">mwalters@ci.colton.ca.us</a> <a href="http://www.coltonpd.org">www.coltonpd.org</a>	Huntington Court Reports and Transcription	Feel Huntington's service is excellent	Huntington Court Reports and Transcriptions, Inc. contact info – 1450 W. Colorado Blvd., Suite 100 Pasadena, CA 91105 (626) 792-7250 <a href="http://www.huntingtoncr.com">www.huntingtoncr.com</a>

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Beaumont	Mendoza, Kari Support Services Director Beaumont Police Department (951) 769-6062 (951) 769-8214 Fax	Huntington Transcription.  Can phone in report or upload a digital file via their website	Feel service with Huntington is excellent	Huntington Transcription varies in price depending on contract