

MESSAGES CONCERNING TRANSCRIPTION SERVICES

Antioch P.D.	Steve McConnell (925) 779-6906	March 2002	Huntington Transcription	Working very well.
Beaumont P.D.	Kari Mendoza	May 99	Rapidtext	Overall satisfied – however, issues with after hours reports, no live personnel after hours, causes a delay.
Clovis P.D.	Lannie Moon (559) 324-2430	Last four years	At home typists	Works well.
Colton P.D.	Chief Randy Heusterberg (909) 370-5016	Many years	P/T hourly typists/steno students	Works well – used to use Rapidtext, no problems at the time.
Fountain Valley	Capt. Sorrell (714) 593-4452	Recent	Kron & Associates	Interviewed Rapidtext also – chose Kron
Hercules PD	Chief Michael Tye (510) 799-8266	Many years	“Call-in” reporting?	Efficient.
Indio P.D.	Chief Ramos		Call for Info ***616 contacted Ramos and has info for you, Huntington Transcription is highly recommended.	
Irvin P.D.	Vivienne Hedgpeth (949)-724-7144	July 2002	Cron & Associates	Very Happy – patrol sgts felt better than in-house typing.
Laguna P.D.	Dee Adams		Rapidtext	No complaints – previous problem with poor grammar
La Habra P.D.	Chief Dennis Kies		Call for Info	
Napa P.D.	Deputy Chief Domingo		They are looking at Huntington Transcription. Vacaville is also using them.	
Oceanside P.D.	Capt. Reginald Grigsby (760) 435-4734		Huntington Transcription	Extensive research – works very well – other agency’s employees work out of house.
Soledad P.D.	John Hough		Used to work for Vail P.D. (970 area code). They may have info.	
Suisun P.D.	Doug Riddick (707) 421-7362	Very recent, 3 mo. Trial	Huntington Transcription	Happy so far.
Westminster P.D.	Sgt. Al Penilla		Cron & Associates	Very Happy

Cron & Associates: (714) 573-7172, \$5.00 per page (dble-spaced), employees work at home.

MTZone: (949) 230-6242

Rapidtext: (949) 399-9200, Waldo Posner, \$.16 per line

Huntington Transcription: 1-800-586-2988, \$.16 per line