

**BENCHMARKING - 2004/2005**

	Los Gatos	Brentwood	Foster City	Burlingame	Los Altos	Roseville	Monterey	Beverly Hills	Dublin	Menlo Park	San Carlos	Campbell	Palos Verdes	W. Sacramento
Total Resident Population	32,392	38,000	28,803	28,413	28,000	102,000	29,702	34,000	38,330	34,600	28,500	38,500	14,500	38,220
Square Mileage	14.5		4	6	7.2	35	8.62	5.5	13.93	19	5	6	4.5	23.3
Median Home Price	\$850,000	\$480,000	\$757,000	\$850,000	\$1,200,000	\$388,666	\$625,000	\$1,240,000	\$680,000	\$1,000,000	\$765,000		\$950,000	\$110,500
Total Staffing	70	72	55	60	46	187	82	205	67	70.5	68	80.85	39	122
Sworn	44	58	38	41	31	116	56	138	46	50	37	46	25	67
Non-Sworn	26	14	17		15	75	26	67	8	20.5	19	34.85	14	32
Volunteers	110	20	20		1	28	25	10	13	5	12	20	0	23
<b>Budget</b>														
Current Operating Budget	\$9.9M	\$12.9M	\$7.95M	\$9.1M	\$9.5M	\$24.1M	\$10.6M	\$34.9M	\$10.2M	\$10.9M	\$7.1M	\$12M	\$4.7M	\$9.5M
% of Total City Budget	39%	43%	30.10%		47.72%	6.30%	23%	27.90%	20%	32%	34%	24%	25%	40%
Training Budget	\$36,500	\$85,834	olving Acct.	\$30,000	\$49,553	\$107,504	\$192,218	\$111,756	\$171,718	\$93,175	\$38,000	\$60,000	\$26,500	\$80,765
Overtime Budget	\$301,500	\$177,200	\$174,497	\$200,000	\$196,369	\$193,900	\$450,414	\$2,426,695	\$54,750	\$990,000	\$210,000	\$424,566	\$130,000	\$592,611
# of Sworn Assigned to Field	26	33	28	35	23	98	40	90	35	36	22	30	15	44
# Non-Sworn Assigned to Field	4	5	2	20	0	12	0	2	0	4	9	7.5	10	2
# Marked Vehicles in Fleet	16	22	14	15	12	80	23	40	18	21	19	27	9	45
# Unmarked Vehicles in Fleet	10	12	7	5	4	20	10	32	9	7	5	16	3	22
# Years/Mileage Vehicles are kept before rotated out of fleet						yrs./individ. Assigned								
Marked	4 yrs.	3 yrs.	4 yrs.	70,000	3 yrs.	3 yrs.	90,000	4 yrs.	3 yrs.	90,000	4 yrs.		2 yrs.	80,000
Unmarked	4 yrs.	4-5 yrs.	7 yrs.	70,000	7yrs.	7 yrs.	Varies	4 yrs.	7 yrs.	75,000	6 yrs.		No limit	80,000
Provide Police Services to any contract city	yes	no	no	no	no	no	no	no	no	no	no	no	no	no
Share any services w/adjoining agencies in a regional concept	no	yes	yes	yes	no	yes	yes	no	yes	yes	yes	no	yes	yes
If yes, describe		Dispatched by Antioch PD	SWAT, Narc & Veh. Theft	SWAT		Crime Analyst	Dispatch services		SWAT, Bomb Squad, Host. Negot.	SWAT	SWAT		Force, Mutual Aid Trng., Reg. Gang Task Force	SWAT, EOD, Narc. Task Force, Dispatch
<b>Staffing Models</b>														
Administration	8-5	8-5	9/80	8-5	9/80	9/80	8-5	4/10	8-5	9/80	9/80	8-5	4/10	8-5
Patrol	4/10	4/10	4/10 & 3/12	12 hr. shifts	4/10 & 12/12	4/11	4/10	3/12	3/12	4/11	4/10 & 3/12	3/12 & 4/12	4/12	4/10
Detectives	4/10	8-5	4/10	4/10	9/80	4/10	8-5	4/10	4/10	4/10	9/80 & 4/10	4/10	4/10	4/10
Training	9/80	4/10		N/A	9/80	4/10	8-5	4/10		4/10	4/10	4/10	4/12	8-5
Dispatchers	4/10	None	8-5 & 4/10	4/10	12	4/10	N/A	3/12		4/12	3/12	4/10	4/12	

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Clerical	8-5 & 9/80	8-5	9/80	8-5	9/80	9/80 & 4/10	8-5	4/10	8-5	9/80	9/80	4/10	8-5	8-5
Other		8-5 - CSOs		N/A								Traffic 4/10		Records 9/80
What method to determine appropriate staffing levels	Min. staff. level agree., needs of organ. based on CFS	Based on calls for service/activity	Use to use 50% free patrol time	General orders	The Budget	1.2 sworn per 1000 resid.	Days-4 Off., 1 Serg.; Swing-5 Off., 1 Serg. Mids-3 Off., 1 Serg.	Calls for Service	Population, Calls for Service	Calls for Service, Violent Crimes, Hist. Practice	Calls for Service	1 serg., 1 agent, 3 beat mini., 2 additional Officers assigned	Historical Data	None in place at this time.
In 2003:														
# of calls for service	12,587	20,573	10,229	24,132		47,000	39,563	39,594	49,379	35,483	29,000	38,854	3,892	37,095
Range of calls responds to	Everything	dogs/homicide	Everything	Everything	Everything	Everything	Everything	Everything	Everything	Everything	Everything	Everything	Everything	Everything
# of reports documented	2,086	5,324	2,878	3,968		14,288	7,223	9,335	4,390	4,517	5,359	4,835	893	10,711
# of Part I crimes	653	1,614	561	336		3,919	1,419	1,305	758	1,023	693	1,090	145	1,975
# of all other crimes	1603	2,394	941	1,068		UNK	5,804	1,110	1,810	165	1,816	1,637	523	N/A
# of all traffic collisions	346	418	319	589		596	994	646	372	492	392	622	50	452
# of traffic citations	22,195	6,376	3,232	3,077		10,589	6,433	13,365	10,245	6,694	299	11,544	6,055	2,424
# of parking citations	16,598	800	1,406	43,615		UNK	1,576	n/a	935	23,829	4,081	4,723	2,515	4,184
# of felony arrests	275	343	122	64		3,600	400	454	385	460	133	1,259	52	1,339
# of misdemeanors	823	771	360	430		2,069	2,069	566	1,158	1,277	659	751	751	1,723
Average response time for calls	4.94	5	Unable to determine	5.35		5.00	3	3.20	4	3	3	5	3	N/A
Day/shift heaviest calls for service	swing/Friday	Days Monday-Friday	Days Monday-Friday	Weekend nights 2200-0300	Fri./Satur. Evenings	Fri. & Sat. 2000-2400	Fri. & Sat. 2000-2400	Wed. 1500-1800	1400-2200	Thurs. Swing 1500-1900	Wed. & Fri. 1100-1400	Weekday night shift 1800-0300	Days 7am-7pm	Swing 10am-10pm
Mini. Staffing require. for patrol	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
If yes, how many sups and field personnel are required per shift	4 W1, 5 W2 & W3	1 sgt. per shift, 3 patrol officers per shift	Days 1 sup, 3 officers; Swing 1 sup, 2 officer	1 supervisor & 3 or 4 officers	1 Sup and 2 officers	Days-5 Relief-3 Swing-6 Grave-7	Days 4 off., 1 serg.; Swing 5 off., 1 serg.; Mid 3 off.,	2 serg. and 7 officers	Sun.-Thurs. 1 serg. 4 officers Fri.-Satur. 1 serg. 5 officers	1 serg. And 3 officers	1 supervisor, 3 officers	1 supervisor, 2 officers	1 sgt. & 4 off. Day and Mids; 1 sgt. & 5 off. Swing	
<b>PERSONNEL</b>														
Chief/Asst. Chief	1	1	1	1	1	1	1	1	1	1	1	1	1	2
Commanders	0	0	0	2	0	1	0	0	0	3	2	0	0	0

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Captains	2	0	2	0	1	2	0	3	0	0	0	3	2	0
Lieutenants	0	3	1	0	0	5	3	7	2	0	0	0	0	3
Sergeants	9	9	7	6	6	13	10	19	9	9	7	8	6	8
Corporals/Agents	0	0	6	0	6	0	6	9	0	0	5	6	3	0
Police Officers	32	58	21	0	17	97	25	82	30	39	27	22	22	42
Detectives (in house)	4	5	2	0	3	13	6	20	4	5	3	5	3	9
Detectives/Officers( task forces)	2	0	0	0	1	1	0	1	0	1	0	1	1	1
Property/Evidence Technicians	1	2	1	0	1	3.5	0	2	1	1	4	1	1	1
Communications Manager	1/2	0	1	0	1	4	0	1	0	1	1	1	1	0
Dispatchers - F/T	8	0	8	0	6	15	0	17	0	6	5	8.5	10	0
Dispatchers - P/T	0	0	1	0	4	2	0	0	1	2	6	3	0	0
Records Manager	1/2	0	Com. Mgr.	1	0	1	1	1	0	1	0	1	1	2
Records Specialists	3	7	3	4	4	1.5	4	9	3	3	3	5	0	8
Community Service Officers	4	7	4	0	4	10	0	0	2	0	0	8	0	2
CSO Interns	0	0	0	0	0	5	3 students	7	0	0	0	2.75	2	0
Parking Control Supervisors	3/4	0	0	0	1	0	0	0	0	0	1	0	0	1
Parking Control Officers	4	0	0	6	1	1	0	0	0	4	5	0	1	18
Animal Control Officers	0	0	0	0	0	3	1	0	0	0	0	0	0	0
Crime Analyst	1	0	0	0	1	1	1	0	0	0	0	0	0	1
Budget Analyst	0	0	0	0	0	1	1	0	0	1	0	0	0	0
Administrative Assistants	0	1	1	0	1	1	1	1	1	3	2	2	0	2
Information Technology	1	0	0	0	1	0	0	0	0	0.5	0	1	1	0
Others						11	1		0	0	0	0	0	6
Permanent modified duty posit.	no	no	no	no	no	no	no	no	no	no	no	no	no	no
If yes, what assignments do they hold?														
Does agency host its own web-site or is it part of the city?	own	city	city	city	city	own	own	city	city	own	city	city	city	city
Website allow community to report crimes on-line?	yes	no	no	no	no	no	no	no	no	yes	yes	no	no	no
If yes, what types of crimes can they report?	thefts, vandalism, 653M, bike theft									Property Crimes-no Suspects	w/o a suspect; accidents w/			
Patrol NOT respond to certain types of calls	yes	no	no	no	no	no	no	no	no	no	yes	no	no	no

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If yes, what are they?	listed above										neighbor disputes- no crime				
Do these reports require people to come to the PD or mail/on-line?	On-line										On-line				
Do you have volunteer groups?	yes	yes	yes	yes	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	
Reserves	9	3	8	5	3	10	0	3	3	1	5	12	30	6	
Volunteers	60	20	10	0	1	28	13	10	4	5	10	5	0	12	
Search/Rescue	30	0	0	0	0	0	0	0	0	0	0	0	0	0	
Pipe and Drum	25	0	0	0	0	0	0	0	0	0	0	0	0	0	
Explorers	11	15	3	5	3	10	9	9	6	15	4	6	0	0	
Others	1 Chaplain	0	0	0	0	0	3	30	0	2	0	4	0	6	
<b>Speciality Teams</b>															
SWAT	8+1 sgt.	13	2	8	9	11	0	25	0	2	3	12	0	7	
K9's	3+1 sgt.	1	1	1	1	4	1	4	0	3	1	0	1	3	
Motors	2	3	2	2	3	6	4	12	3	0	2	4	4	3FT/2PT	
Detectives	4+ 1 sgt.	5	3	4	3	14	6	20	6	6	3	6	3	8	
Press Information Officers	5	1	1	0	1	1	1	1	1	1	1	1	0	1	
Bike Team	16	0	1	10	0	0	0	3	14	3	16	10	4	6	
Field Training Officer Unit		5	7	8	6	10	8	9	8	8	5	6	3	8	
Community Policing Unit	0	0	0	0	0	3	4	0	4	0	0	0	0	0	
Training Unit	3+ 1 sgt.	1	2	0	1	2	1	4	1	1	1	1	1	0	
Internal Affairs Unit	0	0	1	1	0	2	1	1	0	0	0	0	1	1	
Crisis Intervention Team	4 + 1 sgt.	0	0	5	0	0	0	0	0	0	6	0	0	0	
Peer Support Team	4 + 3 sgts.	0	0	0	0	6	5	5	0	0	6	0	0	0	
Hostage Negotiation Team	2 + 2 sgts.	3	0	3	5	8	6	0	0	5	0	6	0	4	
Rangemasters	3 + 2 sgts.	4	6	3	2	4	5	1	0	6	4	4	1	4	
Defensive Tactics Team	3 + 1 sgt.	4	0	0	2	4	5	6	0	6	2	3	0	4	
Crime Scene Investigation	9 + 2 sgts.	1	0	0	0	8	0	4	7	0	4	6	0	2	
Traffic Collision Investigation	5 + 1 sgt.	1	0	0	0	0	2	2	3	4	3	4	0	4	
Recruitment Team	7 + 1 sgt.	1	0	0	0	0	1	4	0	0	5	0	0	0	
Crowd Control	0	0	0	0	9	0	0	25	0	0	0	12	0	0	
Emergency Managers	1	3	0	0	0	0	2	1	0	1	1	1	0	0	
Other		0	0	0	0	0	0	0	0	0	0	0	8	0	
<b>Specific Functions</b>															

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Records														
# of reports processed in 2003	3,700	5,324	2,878	3,968		14,288	7,411	9,335	4,390	4,517	2,900	4,835	893	10,711
# requests for report copies 2003	on separate	unknown	640			a lot	1,830	1,995	n/a	874	2,000	1,300	25	not available
Records staff handle appts. for:														
Fingerprinting	yes	yes	no	yes	no	yes	yes	yes	yes	yes	yes	yes	no	yes
Arrestees, applicants, or both	both	both		both		applicants	both	applicants	applicants	arrestees	applicants	arrestees	rest/applic.	applicants
Megan's Law	yes	no	yes	yes	yes	no	yes	yes	yes	no	no	yes	yes	yes
Warrants	yes	yes	no	yes	yes	no	yes	yes	no	yes	no	yes	no	yes
Who conducts data entry of reports?														
Records staff	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
Auto. Field reporting system	yes	no	yes							yes	yes		no	yes
Other											yes			
<b>Communications Manager</b>														
Dispatch for:														
Police	yes	contract w/ Antioch	yes	yes	yes	yes	with county	yes	contract	yes	yes	yes	yes	
Fire						yes		yes						
EMS						yes		yes						
Animal Control						yes						yes		
Others				Other-PW								yes		
<b>Detectives</b>														
# assigned to Detective Bureau														
Supervisors	1	2	1	1	1	3	1	3	1	2	1	1	1	1
Crimes against persons	1	2	0	1	1	2	1	3	1	1	1	2	2	4
Crimes against property	1	1	0	1	1	6	1	6	3	1	1	3	0	4
Juvenile/youth/DARE/GREAT	1	3	1	1	0	7	0	2	2	1	2	1	0	2
Task Forces:														
Narco/Vice	1	0	0	0	0	4	2	1	0	2	1	1	0	0
Sex Crimes		0	0	0	0	0	1	0	0	1	0		0	1
High Tech		0	0	0	0	0	0	0	0	1	0		0	0
Auto Theft	1	0	0	0	1	0	0	0	0	1	0		0	0
Other		0	2	Handles property rm.			1 Dom. Viol.	5	0	0	0		1	0
<b>For 2003:</b>														

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# of cases assigned to each detective?	Unknown	6-8	18	Unknown		Unknown	150	4,900 total	1,178 total	145	1,514 total	66	72	unavailable
# of Part I crimes cleared	1,285	24.3 %	25	"		"	20%	12.20%		35.18%	31%	1,090	60%	unavailable
# of Part II crimes cleared	combined	63.4%	54	"		"	UNK	299			n/a	1,637	52%	unavailable
# property/ev. items received	1,251	4,700		"		"	1,265	6,000	3,709	3,560	2,246	2,310	523	8,195
# property/ev. items purged, destroyed, sold, returned	1,033	340		"		"	634	15,800	1,433	1,691	357	1,349	162	6,709
<b>Training/Professional Standards</b>														
Average # of trng. hrs. per officer in 2003	16	115	110	Unknown		Unknown	62	136	40	70	6,300	52	50	60
Of those hours, what % were:														
Mandatory	100%	60%	UNK	UNK			55%	20%	20%	28%	24%	24%	50%	50%
Essential		30%	UNK	UNK			10%	60%	15%	34%		18%	30%	30%
Desirable		10%	UNK	UNK			35%	20%	5%	38%		10%	20%	20%
Time per yr. officers quality at the range	4	3	1	4	4		4	12	3	3	4	3	4	4
Are night shoots required	no	yes	no	yes	no		no	yes	yes	yes	yes	yes	yes	yes
Officers trained on force options simulators more than 2 yr. POST requirement?	yes	no	no	no	yes		no	yes	no	yes	yes	no	yes	no
How often	1/year				1/year					2 yrs.		2 yrs.		
If an officer fails to qualify, are they put on admin leave until they do qualify?	yes	yes	no	no	no		no	no	yes	no	yes	no	no	yes
# of citizen complaints in 2003	3	2	5				12	79	12	9	4	3	12	16
# of sustained complaints	0	1	0				1	19	3	0	1	2	9	10
How many IAs in 2003	13													
# resulting in criminal filings	1	0	0	0	0	1	0	0	0	0	0	0	0	10
# resulting in termination	0	0	0	1	0	2	0	0	0	2	0	0	0	0
# resulting in discipline	1	1	0	1	3	0	1	0	3	1	3	0	1	10
<b>Crime Prevention/Community Policing</b>														

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Do you provide specific programs to citizens and if so, what are some of those programs?	Neighbor Watch, CARE, CERT, TAG, Aband. Vehicle Hotline, Vac. Checks, Alive & Loving Life		Citizen volunteer program	School Resource Officer		Citizen's Pol. Academy, multi-discipl. Hearings for juveniles, follow up to victims, Cops Care Kids Camp, officers in high/middle schools,	Comm. Acad., VIPs, Kid Safe, McGruff, Red Ribbon, Lost Child Serv., Crime Prev. Services	Neighbor. Watch, Citi. Volun., Disaster Comunic., Team Bev. Hills	Neighbor. Watch, CERT, Media.Serv., Bus. Alerts, Drug Educ., Youth/Adult Acad., Bike Rodeos, Nat'l Night Out, Kids in Action, Child Safety Seat Inspection	Sr. Service, Homeless Mgt., Child Safety Seat Installation, Juvenile Diversion/ Intervention program.	DARE, PAL, Senior Academy, Citizens Academy, CERT, Adopt a School, Officer in Charge, Sr. Volunteers	DARE, Neighbor. Watch, CERT	Neighborhood Watch	Neighborhood Watch, Business Watch, Pol. Interacting w/Community & Kids, School Resource Officer
<b>CONTACTS:</b>														
Los Gatos/Monte Sereno	Capt. Alana Forrest	408-354-6859	<a href="mailto:forrest@losgatosca.gov">forrest@losgatosca.gov</a>											
Brentwood	Lt. James Martinez	925-516-5294	<a href="mailto:jmartinez@ci.brentwood.ca.us">jmartinez@ci.brentwood.ca.us</a>											
Foster City	Capt. Jon Foomin	650-286-3332	<a href="mailto:jfoomin@fostercity.org">jfoomin@fostercity.org</a>											
Burlingame	Serg. Jim Ford	650-777-4100	<a href="mailto:ford@police.ci.burlingame.ca.us">ford@police.ci.burlingame.ca.us</a>											
Los Altos	Bob Lacey	650-947-2823	<a href="mailto:bob.lacey@ci.los-altos.ca.us">bob.lacey@ci.los-altos.ca.us</a>											
Roseville	Dee Dee Gunther	916-774-5015	<a href="mailto:ddgunther@roseville.ca.us">ddgunther@roseville.ca.us</a>											
Monterey	Deputy Chief, Tim Shelby	408-646-3805	<a href="mailto:shelby@ci.monterey.ca.us">shelby@ci.monterey.ca.us</a>											
Beverly Hills	Lt. Joe Lombardi	310-285-2178	<a href="mailto:jlombardi@beverlyhills.org">jlombardi@beverlyhills.org</a>											
Dublin	Lt. Glenn Moon	925-556-4540	<a href="mailto:glenn.moon@ci.dublin.ca.us">glenn.moon@ci.dublin.ca.us</a>											
Menlo Park	Nicole Acker	650-330-6325	<a href="mailto:nmacker@menlopark.org">nmacker@menlopark.org</a>											
San Carlos	Sandra Spagnoli	650-802-4245	<a href="mailto:sspagnoli@cityofsancarlos.org">sspagnoli@cityofsancarlos.org</a>											
Campbell	Russ Patterson	408-866-2174	<a href="mailto:russp@ci.campbell.ca.us">russp@ci.campbell.ca.us</a>											
Palos Verdes Estates	Mark Velez	310-378-4211	<a href="mailto:mvelez@pvestates.org">mvelez@pvestates.org</a>											
West Sacramento	Lt. Dave Farmer	916-617-4917	<a href="mailto:dave.farmer@ci.west-sacramento.ca.us">dave.farmer@ci.west-sacramento.ca.us</a>											