

940A	
NO:	N-2
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APPROVED BY:	Captain T. Womack



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PROCEDURE

940A VIA PORTABLE RADIO OR VEHICLE RADIO

- A. If an officer depresses the 940A button on his/her portable or vehicle radio, a signal is received at all dispatch terminals, supervisor terminal and the Watch Commander's terminal notifying them of a 940A situation.
- B. The radio is designed to broadcast 10 emergency signal data bursts, at the rate of one per second, unless the mike is keyed, which resets the emergency signal. The 10 data bursts are to assure the radio network has picked up the alarm. During the time the radio is broadcasting the alarm data bursts, it will not receive any radio transmissions. This is designed to allow a 10-second "window" wherein the dispatcher can alert all units to the alarm coming from a specific officer/unit radio. This design was conceived for the worst case scenario wherein an officer is being held hostage (CODE 17 ZEBRA), and activates his alarm. The desk can notify everyone of the emergency without the suspect(s)' knowledge.
- C. If all the radio identifiers are not marque'ing across the top of the status monitor any 940A button and subsequent display will not be received by dispatch. CTC will advise units over all six (6) channels with a statement similar to "Dispatch to all units, be advised the radio identification system is not operational at this time. Until further notice any radio 940A button pressed will not be transmitted to dispatch."
- D. Once the 940A signal is received, the dispatcher will:

1. Activate the high/low tone (Alert 2) button on the radio console for three (3) counts on all six (6) channels. An immediate signal 900 will be established on Channel 1 without the beeper. Units will switch to Channel 2 and monitor Channel 1.
2. The dispatcher will then broadcast the following within the 10-second "window":

"Portable 940A [*unit id*] [*location*] [*repeat location*]"

Example: *Beep, beep, beep*

"Portable 940A, 1D48 Smith, Center/Oak, Center/Oak"

3. After the 10-second "window" has elapsed, the dispatcher will attempt to contact the unit with the 940A.

"*Unit ID*", 906R?"

Example: "1D48, Smith, 906R?"

4. The only proper response to a 906R is 907. The 909 or code-4 response is no longer to be used. If the dispatcher received a 907 response, a broadcast shall be made on all six (6) channels as follows:

"All cars, 1D48 is 907".

At this point, normal radio traffic is resumed on Channel 1.

5. If there is no response or an improper response is received, Channel 1 will remain in a 900 condition. On Channel 2, dispatch will then send two units and a sergeant to the last known location of the 940A unit. Those units will maintain contact with dispatch on Channel 2 and monitor Channel 1. When the units arrive on scene, they will switch to Channel 1. A continued improper response from a unit will be treated as "an officer needs help" (940A), and control of the situation will rest with the immediate field supervisor/Watch Commander.

6. If dispatch receives an alarm from a unit where the location is not known, the same procedure will be followed, however, the initial broadcast will be as follows:

"Vehicle/portable 940A, Unit/Officer Id, last known location (_____).

If the desk receives an improper response from an officer whose location is unknown, the dispatcher will ask the unit for their location and then repeat the 906R request as follows:

Unit "Improper response from unit"

Desk "1D48 Smith, 926"

Unit "Whatever improper response comes from the unit"

Desk "1D48 Smith, 906R"

The goal is to ascertain the location of the unit if the officer is in danger yet enable the officer to communicate with the desk. Continued improper response to the 906R will result in the same field and dispatch response outlined above.

940A VIA MDC

A 940A from an MDC is handled in the same manner as the radio/portable 940A with the following exceptions:

- A. There is no 10-second "window".
- B. No alarm is received at the radio alarm monitor situated at the Supervisor's position.

VERBAL 940A

There are times when a unit will advise verbally of a 940A situation. When this occurs, give a signal 900 for that unit, broadcasting the unit's location, following the same procedure outlined previously.